InterPARES 3 Project
International Research on Permanent Authentic Records in Electronic Systems
TEAM Canada

"Looking at the World with Different Lenses" - Organizational Culture & Recordkeeping

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Rationale and Objective for Case Study

- Organizational culture was identified as an important variable for the successful implementation of a recordkeeping & preservation system in both IP2 and IP3

- Develop a consistent framework to analyze the impact of organizational culture on recordkeeping and preservation practices across case studies for TEAM Canada
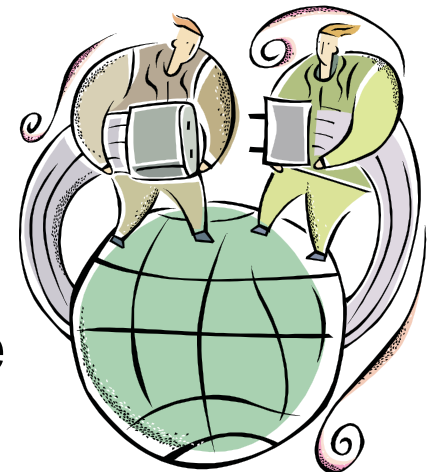
Methodology

- Both deductive and inductive in nature
- Conduct semi-structured interviews with stakeholders:

    : records creators

    : records managers and/or archivists

    : IT department

    : management

- Triangulate interviews with documentary sources from various case studies

Perspectives in Viewing Culture

- ## System of ideas and beliefs

  - "differences in collective mental programming found among people from different organizations, or parts thereof, within the same national context"

- ## Socio-cultural system

  - "culture as an abstraction from innumerable occurrences where people act in complex social and physical contexts"

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Concepts & Emerging Themes

- The environment eg: hiring policy and staff turnover affects recordkeeping culture

- Lack of shared perception and belief with regard to the concept of a record and the roles and responsibilities of recordkeeping

- Lack of incentive culture or system of recognition for individuals who champion records management

Concepts & Emerging Themes

- Record creators are not aware of the importance of RM and how it can support their business requirements

- Records creators have difficulties in comprehending the language of records management. Records managers and archivists should be conscious in the use of language to represent an institutional reality eg: recordkeeping and preservation system

Next Steps

- Conduct interviews with Canadian organizations outside of TEAM Canada
- Coding and analysis of interviews and documentary sources based on emerging themes
- Environmental scan and analysis of test bed
- Develop policies and strategies for developing a recordkeeping culture
- Develop risk assessment model