## Exploring Open Source: a Solution for Records Management?

An InterPARES 3 General Study

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- InterPARES Project background & context
- IP3 General Study 08
- What, why & how of Open Source Software Definitions, Landscape and Licensing
- Who is using OSS?
- OSS in Libraries and Archives a success
- OSS for Records Management is this also a success?

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# InterPARES Project

- International Research on Permanent Authentic Records in Electronic Systems (InterPARES)
- Developing knowledge essential to the long-term preservation of authentic records created and/or maintained in digital form
- Providing the basis for standards, policies, strategies and plans of action to ensure longevity and trust in records' authenticity

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# InterPARES Project

- IP1: preservation of authentic records created and/or maintained in databases and document management systems
- IP2: reliability, accuracy, authenticity throughout records' lifecycle, emphasis on complex digital environments

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IP3: puts theory into practice



# InterPARES 3 & General Study 08:

- GS08: identify and discuss open source software options for records management (EDRMS)
- Literature review features, problems, concerns
- Map functionality of existing OSS RM to InterPARES Creator and Preserver Guidelines and RM standards (MoReq 2, ISAD(G) and ISO 15489)

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# OSS – Assumptions & Concerns

- Free, but no vendor backup or installation support
- Poor security because code is freely available
- Inconsistent support dependent on peer user groups
- Hidden costs: implementation, support, interoperability
- Issues with intellectual property rights
- Perpetuated by Microsoft's video criticizing Open Office

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(http://www.youtube.com/watch?v=kzdykNa2IBU)

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# Proprietary – Assumptions & Concerns

- Source code is unavailable, hidden behind binaries (object code) – preserves developer control
- Development is secretive, slow, cumbersome
- High cost to use the software, costs to support and upgrade
- Promotes dependency on one provider "the addiction model of software procurement"\*

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\*http://www.redhat.com/about/whyopensource/



# Comparison: Proprietary v. OSS

### **Proprietary model**

- Users do not have access to source code
- Restrictive licenses ullet
- Costs associated with  $\bullet$ startup, support, leaving
- Software purchase implies vendor lock-in

### **Open source model**

- Users have access to source code, can modify, reuse, redistribute
- Permissive licenses
- Different model of costing  $\bullet$
- No vendor lock-in

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"A technology revolution driven by market demand"\*





 "Imagine if all past knowledge was kept hidden or its use was restricted to only those who are willing to pay for it. Education and research would suffer. Publishing books or sharing information of any sort would become difficult. Yet this is the mentality behind the proprietary software model. In the same way shared knowledge propels the whole of society forward, open technology development can drive innovation for an entire industry." http://www.redhat.com/about/whyopensource,

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"Just as the Copernican revolution was part of a broader social revolution that turned society away from hierarchy and received knowledge, and instead sparked a spirit of inquiry and knowledge sharing, open source is part of a communications revolution designed to maximize the free sharing of ideas expressed in code." (O'Reilly, 2008)

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# Transformation of Culture

## How do we classify knowledge?

### Centralization

### Decentralization





## Open Source Software: a model for the new paradigm?

## Source code

- Distributed peer network
- Transparency of process
- Code can be used, modified and redistributed
  - Code is licensed to make it available to the public

### Licensing



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Community

# Open Source Initiative

- Stewards of the open source definition
- Review and approval of licenses as OSDcompliant
- Community-building
- Education
- Public advocacy







# Open Source Definition

- 1. Free Redistribution
- 2. Source Code
- 3. Derived Works
- 4. Integrity of Author's Source Code
- 5. No Discrimination Against Persons or Groups
- 6. No Discrimination Against Fields of Endeavor
- 7. Distribution of license
- 8. Licenses not specific to a product
- 9. Licenses do not restrict other software
- 10. Licenses are technology-neutral

Source code

Availability



Licensing

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- All licenses must be in compliance with the OS definition
- Licenses are approved through a review process
- Purposes are consistency & transparency

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# Types of licenses

- Permissive permit software to become proprietary (MIT, new BSD)
- Weakly protective (weak copyleft) prevent the software component from becoming proprietary but permit it to be part of a larger proprietary system (LGPL, Mozilla Public License 1.1)

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 Strongly protective (strong copyleft) prevents the software from becoming proprietary (FLOSS - GPL)





### The Free-Libre / Open Source Software (FLOSS) License Slide

by David A. Wheeler September 27, 2007

There are a large number of Free-Libre / Open Source Software (FLOSS) licenses, but only a few are widely used. The widely-used licenses tend to be compatible, i.e., the software can be combined to produce a larger work. The following "license slide" figure makes it easy to see when common licenses can be combined:





# Intellectual Property & Open Source

- Copyright
- Patent
- Trade Secrets

- "Viral" nature
- 3<sup>rd</sup> party infringement
- Validity of OS licenses

licenses

InfringementValidity of OS

- Trade Secrets
- Patent



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## Open Source Activity Map\*





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# OS in Libraries & Archives

What do Harvard, University of Florida, Stanford, Cornell, MIT, UC Berkeley and San Diego, the National Archives of the UK, Australia, the Netherlands and the Portuguese National Archives all have in common?



## Open digital repositories





## DSPACE

#### ABOUT DSPACE

- About DSpace
- Why Use DSpace?
- Who's Using DSpace
- Use Case Examples
- Supporting Organization
- Service Providers

GETTING STARTED

USERS / DEVELOPERS

NEWS AND EVENTS

RESOURCES

### Top Reasons to Use DSpace

- "Largest community of users and developers worldwide"
- "Free open source software"
- "Completely customizable to fit your needs"
- "Used by educational, government, private and commercial institutions"

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- "Can be installed out of the box
- "Can manage and preserve all types of digital content"

View or download our informational brochure / spec sheet.

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# Practical solutions in digital preservation



http://planets-suite.sourceforge.net/

Home	PLANETS (Preservation and Long-term Access through Distributed NETworkS)
Planets Suite	
Components	Planets is a four-year project co-funded by the European Commission to address core digital preservation challenges. The project has developed a
Download	suite of software tools and services to support preservation and long-term
Server	access to digital content.
Contributors	Planets: http://planets-project.eu
OPF	

Enter Planets Suite SOURCE FORCE

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# Practical solutions in digital preservation



#### HOME

#### What is the LOCKSS Program?

LOCKSS (Lots of Copies Keep Stuff Safe), based at Stanford University Libraries, is an international community initiative that provides libraries with digital preservation tools and support so that they can easily and inexpensively collect and preserve their own copies of authorized e-content. LOCKSS, in its eleventh year, provides libraries with the open-source software and support to preserve today's web-published materials for tomorrow's readers while building their own collections and acquiring a copy of the assets they pay for, instead of simply leasing them. LOCKSS provides 100% post cancellation access.

The ACM award-winning LOCKSS technology is an open source, peer-to-peer, decentralized digital preservation infrastructure. LOCKSS preserves all formats and genres of web-published content. The intellectual content, which includes the historical context (the look and feel), is preserved. LOCKSS is OAIS-compliant; the software migrates content forward in time 🖓; and the bits and bytes are continually audited and repaired 🗎.

#### NAVIGATION

Home Participating Libraries How It Works Publishers and Titles For Libraries For Publishers LOCKSS Alliance News CLOCKSS Talks Publications Installing LOCKSS



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# Practical solutions in digital preservation



page	discussion	

view source history

### Main Page

#### What is Archivematica?

Archivematica is a comprehensive digital preservation system. Archivematica uses a micro-services design pattern to provide an integrated suite of free and open-source tools that allows users to process digital objects from ingest to access in compliance with the ISO-OAIS functional model. Archivematica uses METS, PREMIS, Dublin Core and other best practice metadata standards. Archivematica implements media type preservation plans based on an analysis of the significant characteristics of file formats.

The overview section provides a detailed description of Archivematica's functionality and technical architecture.

#### Free and open source

Archivematica is free and open source software. The software applications integrated into Archivematica are each released under their own open source license. These are checked for license compatibility before they are integrated into the project. A full list of applications with their respective license is available on the software page.

Any new software code created for the Archivematica project is released under a GPL version 2 license. All the system documentation found on this wiki is released under a Creative Commons license.



The Archivematica system is available for download at archivematica.org/download.





# Open source records management?

- Is there a similar movement in the world of records management?
  - What products are available?
  - Do they adhere to existing RM standards?
  - How are they supported?
  - What is the uptake?
- If there are few products available, why?

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# Context of records management

- Active records not cultural assets to be shared
- Traditional business model
- Institution-based rather than collaborative
- Operating in relative isolation ullet
- Security and privacy paramount
- EDRMS must integrate with other software
- EDRMS development is lucrative
- Institutional IT departments often want backing of well-established and familiar vendors

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# Requirements for RM applications

- US Department of Defense DoD 5015.2-STD ullet
- MoReq2 ullet
- National Archives of Australia, UK, NZ ullet
- ICA Guidelines
- ISO 15489 & 23081

Capture de Identify de Classify de Manage Retain 6 Dispose 6 Search 6 Retrieve 7 Render

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# Open source records management?

- Many content and document management systems, but not records management
- Only Alfresco offers a DoD-certified RM solution

"Alfresco reduces your ECM costs by up to 96% compared to proprietary systems like Documentum, Open Text and SharePoint. It's as simple to use as a shared drive or SharePoint and does not lock you in to a proprietary stack." www.alfresco.com

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- Community version vs Enterprise version
- Provides its software under several different licenses depending on the user
- GPL free to use
- OSI-approved free to use w/FLOSS exception
- Flexible OEM commercial license
- Commercial license subscription service





# Alfresco Records Management



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- O'Reilly, Tim (2008) "Open Sources 2.0/Beyond Open Source: Collaboration and Community/ • The Open Source Paradigm Shift" http://commons.oreilly.com/wiki/index.php/Open Sources 2.0/ Beyond Open Source: Collaboration and Community/The Open Source Paradigm Shift.
- Thomas, John R. (2004) "Intellectual Property, Computer Software and the Open Source Movement." • Congressional Research Service. March 11, 2004. Available at http://www.ipmall.info/hosted\_resources/crs/RL32268\_040311.pdf.

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Tiemann, Michael (2009) "How Open Source Software Can Save the ICT Industry One Trillion • Dollars per Year," November 1, 2009.

Websites:

- http://apache.org ٠
- http://archivematica.org/wiki/index.php?title=Main Page •
- http://en.wikipedia.org/wiki/Free\_and\_open\_source\_software ٠
- http://lockss.stanford.edu/lockss/Home ٠
- http://www.alfresco.com/ ٠
- http://www.dspace.org/ ٠
- http://www.fsf.org •
- http://www.interpares.org ٠
- http://www.openplanetsfoundation.org/ ٠
- http://www.opensource.org/
- http://www.planets-project.eu/
- http://www.redhat.com/





- The Open Source Definition (Annotated) official definition of "open source software", with some explanations. <u>http://www.opensource.org/docs/definition.php</u>
- Free Software Definition official definition of "Free software" (aka libre software; note the unusual capitalization). <u>http://www.gnu.org/philosophy/free-sw.html</u>
- Frequently Asked Questions (FAQ) about the GPL Explains many issues relating to the GPL, and includes a detailed compatibility matrix for various versions of the GPL and LGPL (including some details about how they can be combined). <u>http://www.gnu.org/licenses/gpl-faq.html</u>
- Various Licenses and Comments About Them Legal commentary by the Free Software Foundation (FSF) about many licenses. <u>http://www.gnu.org/licenses/license-list.html</u>
- "Commercial" is not the opposite of Free-Libre / Open Source Software (FLOSS)" Explains why
  most FLOSS is commercial software. <u>http://www.dwheeler.com/essays/commercial-floss.html</u>
- Why Open Source Software / Free Software (OSS/FS, FLOSS, or FOSS)? Look at the Numbers! -Large collection of statistics on FLOSS programs. <u>http://www.dwheeler.com/oss\_fs\_why.html</u>
- Make Your Open Source Software GPL-Compatible. Or Else Explains why FLOSS should be released under a GPL-compatible license, and includes many statistics showing that the GPL is the most popular FLOSS license. <u>http://www.dwheeler.com/essays/gpl-compatible.html</u>
- Maintaining Permissive-Licensed Files in a GPL-Licensed Project: Guidelines for Developers by the Software Freedom Law Center. <u>http://www.softwarefreedom.org/resources/2007/gpl-non-gpl-</u> <u>collaboration.html</u>

This list available at <a href="http://www.dwheeler.com/essays/floss-license-slide.html">http://www.dwheeler.com/essays/floss-license-slide.html</a>





# Last Thoughts

Questions?

Thank you



## Licensing: Copyright v. Copyleft

Copyright: Protects the individual creator from unrestricted distribution of his/her work CopyLeft: protects the right to freely distribute a work without restrictions Controlled access v. Free access Open source licenses exist along a continuum:

Open - Proprietary Open in Proprietary

Always Open

Public domain

Weak copyleft

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Strong copyleft

