### Absorbed by the BORG

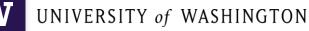
## The tools and rules we need to manage liability in the 21<sup>st</sup> century

Dr. Barbara Endicott-Popovsky

5<sup>th</sup> International Symposium "We shape our tools, and our tools shape us"



8 February 2013



### Overview

- History
- UW Motivation
- Research Question
- Fraunhofer Motivation
- Current Evolution of our work
- Organizational Preparedness
- Research Agenda / Future Work



### History

#### Forensic Readiness Research

### **Forensic Readiness**

• Defined as:

*'maximizing the ability of an environment to collect credible digital evidence while minimizing cost of incidence response.'* 



### UW Motivation...

New Zealand Hacker Case vs. Russian Hackers Case

### New Zealand vs. Russian Cases

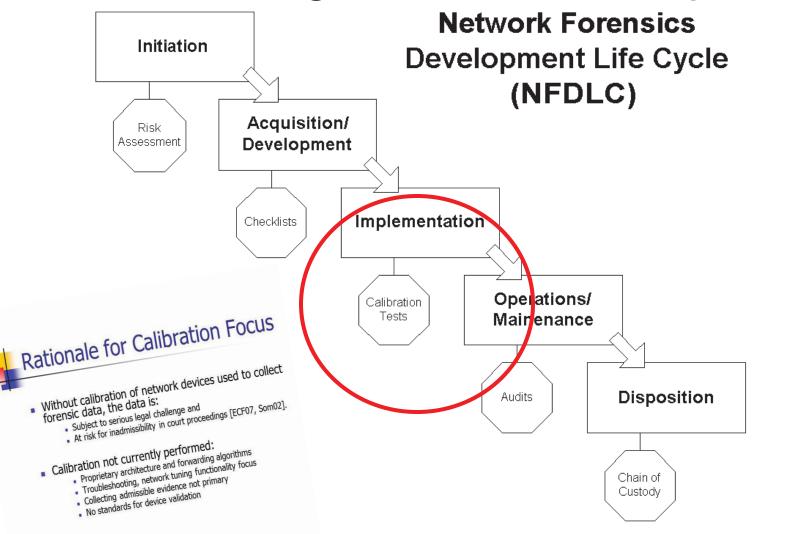
Characteristics	NZ Hacker Case	Russian Hacker Case
Type of attack	Typical intrusion scenario	Online automated auction scam
Intruders	Script kiddies	Criminal hackers
Damages	\$400,000	\$25 million
Investigator time	417 hours	9 months
Investigator costs	\$27,800	<b>\$100,000</b> (partial)
Consequences	Community service	3 & 4 years in Federal prison
Investigator	Sys admins learning forensics	Expert recruited to work for the FBI
Network Forensic readiness	Reactive	Reactive

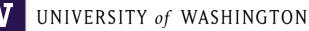


#### Research Question:

## How can we overcome the inordinate effort/cost of investigations?

#### ISDLC Modifications Proposed: Embed Digital Forensics Capabilities





#### **Observability Calibration Test Development Framework (OCTDF)**

#### Step 1: Identify Potential Challenge Areas & Environment

- Briefly model interactions of interest;
- Identify whether lost network data could damage evidence value. -

#### Step 2: Identify Calibration Testing Goals

Identify testing goals that support evidence value.

#### Step 3: Devise a Test Protocol.

Devise a test regime that will appropriately calibration the device in question.



#### Forensic tap selected

Taps selected over switches

• Simple to test: they pass the data stream without introducing latency.

#### NetOptics 10/100BaseT Dual Port Aggregator Tap Chosen

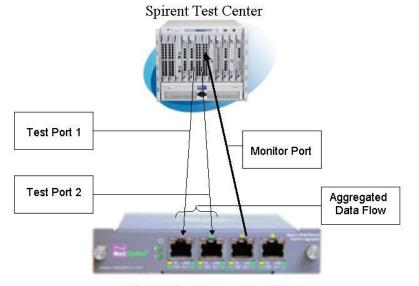
First marketed as a forensic device

#### Test characteristics-RFC2544

- Same test device—send & receive
- UDP packets
- Same data rate in both directions
- 30 Second tests

#### Test Purpose:

• Verify 100% tap capacity (100mbps)

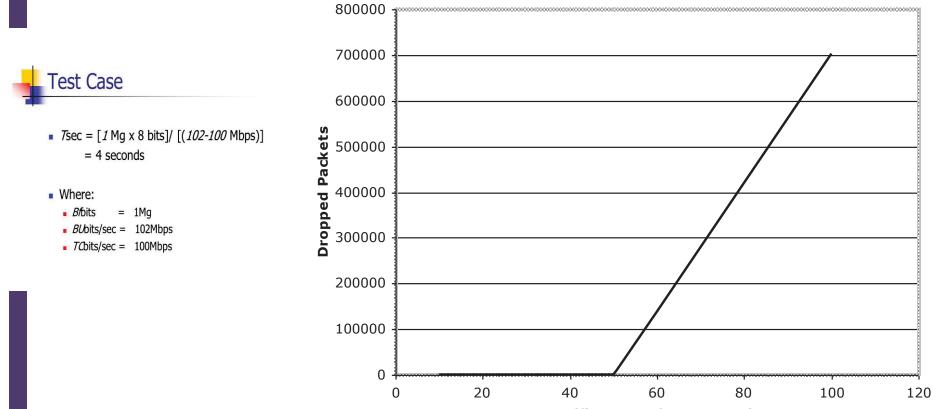


Net Optics Aggregating Tap



### Test Results: Dropped Packets

#### (512k UDP Packets Transmitted 30 sec)



Traffic as % of Tap Capacity

### Status of device calibration

- NIST/CFTT
  - Calibrates law enforcement DF devices.
  - Software not hardware.
- Commercial device manufacturers
  - Customers not willing to pay.
  - Fluke, example



#### Fraunhofer Motivation...

## Ensuring creation of secured digital evidence



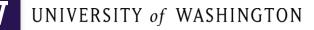
#### ON THE CREATION OF RELIABLE DIGITAL EVIDENCE (8<sup>th</sup> IFIP 2012)

N. Kuntze, C. Rudolph, A. Alva, B. Endicott-Popovsky, J. Christiansen, T. Kemmerich

The authors suggest legal view be incorporated into device design as early as possible to allow for the probative value required of the evidence produced by such devices.

- Incorporate forensic readiness in requirements.
- Design-in features that support data use as evidence.
  - ID legal requirements evidence must meet.
  - Convert to technical requirements.
- Approach proposed to develop devices and establish processes crafted for the purpose of creating digital evidence.

- Produce hardware security anchor (e.g. TPM).
- Certify hardware security anchor.
- Certify platform.
- Produce software.
- Install, initialize and certify software.
- Define location, valid temperature, etc.
- Certify reference measurement values for calibrated devices.
- Generate and certify signing keys.
- Define location, valid temperature, etc. parameter ranges for correct use.
- Install device.
- Establish communication with server.
- Reference measurement record.
- Document and store reference records and transfer to server.
- Start the boot process and time synchronization.
- Collect evidence.



### Conclusions

- Made the case for incorporating forensic readiness in design to ensure probative value of evidence.
- Provided concept for development of such a device.
- Laid out legal requirements for developing technical requirements.
- Described forensic readiness technology that exists, or is under development.
- Suggested approach for integrating forensic readiness into existing environments.
- Demonstrated complexity of modifications to existing systems to ensure data admissibility.
- Identified need for tight integration between technology and administrative procedures.
- Underlined need for more research to ensure more convenient/less complex designs.



### Current Evolution of our Work

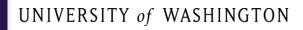
#### Forensic Readiness Research

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#### CASE 1 Secure Digital Evidence in Lawful Interception

- Scenario and requirements for digital evidence
  - Interception at network provider premises, possibly executed through another service provider.
  - Interface enabling data interception required and device connected to this interface.
  - Device collects all available data on interface.
- Specific device characteristics for scenario
  - Large streams of data must be signed.
  - Part of data can be deleted for privacy without invalidating the signature, but still showing where data was deleted. Example, VoIP streams.



### **Current Work**

- Revises proposed approach
- Discusses three distinct scenarios where forensic readiness of devices and secure digital evidence are relevant.
- The scenarios are:
  - lawful interception of voice communication,
  - automotive black box,
  - precise farming.
- Different distinctive applications
- Shared common set of security requirements
  - processes to be documented
  - data records to be stored.
  - can be realized using a hardware-based solution.
- Strong incentives to tamper with data

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### Creating Secure Digital Evidence

- Device is physically protected to ensure it is tamperproof.
- The data record is securely bound to:
  - identity and status of the device (including running software and configuration)
  - All other relevant parameters

     (such as time, temperature, location, users involved, etc.)
- Data record not changed after creation.



#### CASE 1 (Cont'd.) Secure Digital Evidence in Lawful Interception

- Possible realizations
  - Hybrid approach:
    - Bind key for stream signatures to the TPM.
    - Frequently change key.
    - Attest key bound to a particular device state.
    - Digitally sign and store signatures on the data stream so they can be clearly related.



#### Case 2: Secure Digital Evidence in Automotive Black Boxes

- Scenario and requirements for digital evidence
  - Data recorded for diagnosis:
    - Typical use: Identify malfunction.
    - Increasing use: Resolve disputes.

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### Case 2: (Cont'd.)

#### Secure Digital Evidence in Automotive Black Boxes

- Specific device characteristics for scenario
  - Separate control unit connected to central bus.
  - Monitors bus traffic, reports status or event information.
     Were brakes used? speed at impact? steering angle? Were seat belts worn?
  - Detects behavior/situation of car and driver.
  - Device under owner control; evidence suspect.
  - Consequences of such reconstruction.
    - used to determine liability.
    - Insurance companies want to use for rating insurance.
  - Strong incentive to modify EDR records.

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#### UNIVERSITY of WASHINGTON Case 2: (Cont'd.) Secure Digital Evidence in Automotive Black Boxes

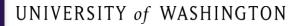
Specific device characteristics for scenario (cont'd)

- Assumes clearly defined data structures.
- Data stored is intentionally limited & reduced to small sizes. (supports crash records under time-critical situations.)
- Independent power supply not assumed due to cost and engineering reasons. Therefore, reduce write cycles to ensure relevant evidence is captured.
- Long-term data records storage should be local (within the box) providing an enclosed/isolated system with special measures against physical destruction.
- Only restricted memory available for long-term storage.



#### Case 2: (Cont'd.) Secure Digital Evidence in Automotive Black Boxes

- Possible realizations
  - Basic design applied to develop a black box.
  - Criticality of timing requires changes to protocol.
    - Store data record, subsequently sign, time-stamp and bind to quote information.
    - Unsigned recorded events can be considered valid if all prior signed data records show the device is okay.



### Case 3:

#### Secure Digital Evidence in Precise Farming

- Scenario and requirements for digital evidence
  - Large farms managed and controlled based on data records.
  - These technologies allow and record very precise use of seeding material, fertilizer, etc.
  - In sustainable/eco-farming, a need for monitoring processes and materials used.
  - Farming subsides encourage farmers to grow particular crops--automatically controlled using data records produced by the machines used in these processes.
  - Parameters include GPS positions to calculate the location and size of the area and the types of crop.

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#### Case 3: Secure Digital Evidence in Precise Farming

- Scenario and requirements for digital evidence (Cont'd.)
- Devices are installed in different types of farm
- Central computer collects and evaluates data records.
- Different types of requirements:
  - <u>Genetically manipulated crops</u>: reliably document where crops are planted.
  - <u>Fertilizers and pesticides or fungicides</u>: wrong calculation create damage.
  - Origin of farm produce/proper verification of innocuousness of pesticide, etc.: more important as consumer concern increases—evidence of eco-farming.
  - <u>Proof for subsidies</u>: manipulating data records can support (or not) claims.
  - Integrate monitoring to ensure no deployment of forbidden material in fields.
- European research developing drone-system equipped with TMP.

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#### Case 3: (Cont'd.) Secure Digital Evidence in Precise Farming

- Specific device characteristics for scenario
  - Large number of devices
  - Communication network to transfer data to central storage.
  - Internet as carrier platform.
  - 802.11 network employed.
  - Encryption of all data.
  - Documented access control to all entities.
  - Entire system much more complex than previous.
  - Devices hardened for use outdoors .

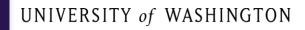
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#### Case 3: (Cont'd.) Secure Digital Evidence in Precise Farming

#### Possible realizations

- Basic concept of a device for generating secure evidence apply.
- Various sensors contribute to data records and can be manipulated.
- Solution must combine attestation of the platform with run-time validation for correctness of the sensor information.
- Devices need physical protection.
- Secured data transfer between devices and central storage
- Overall (TPM) verification of data and condition of the sensors.
- TPM certificates for authentication
- Smart detection to detect insertion of manipulated devices.
   i.e. drone with infrared cameras (IR) and radar systems for detection of unusual behavior or manipulation of the field's infrastructure.



### Conclusions

- Concept of forensic readiness is now available for specific applications.
- Although quite different, all three scenarios can use our 2012 solution.
- As the bar is raised on digital evidence admissibility, with successful implementation of the technology described, more applications will emerge requiring this solution.

### **Open Questions**

- Identifying and analyzing additional scenarios
- Testing the solution in actual circumstances.
- Exploration of vast privacy implications
  - Where is data stored?
  - Who owns the data?
  - Opt in, out?

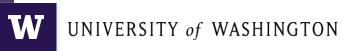


#### **Organizational Preparedness**

#### Forensic Readiness Research

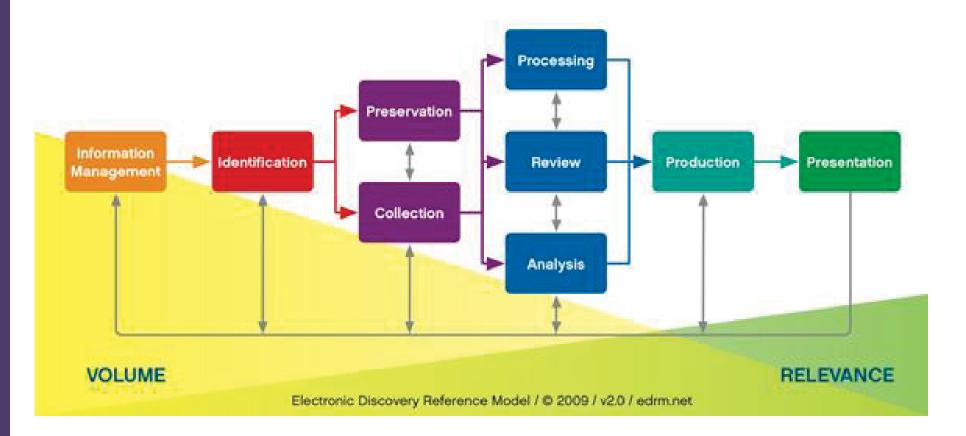
### Motivation

#### Planning for litigation is a valid approach to constructing forensically ready IT systems



Electronic Discovery requirements map back to technical system requirements

- Model for implementing 'forensic-ready systems'



# Method Identify the barriers to eDiscovery

Apply first two (planning) steps of eDiscovery Reference model

- -Information Management
- -Identification



 Electronic Discovery = legal requirements that compel orgs to make available relevant information in civil cases

 Only 16% surveyed had eDiscovery plan prior to cloud migration

CASECENTRAL. COM/CASE IN POINT

by Tom Fishburne

REMEMBER WHEN

IN THE CLOUD?

WE WERE THE

ONLY ONES

Symantec. Information Retention and eDiscovery Survey Global Findings 2011. Accessed June 27, 2012. https://www4.symantec.com/mktginfo/whitepaper/InfoRetention\_eDiscovery\_Survey\_Report\_cta54646.pdf Barry Murphy. "e-Discovery in the Cloud is Not As Simple As You Think." Forbes. November 29, 2011. accessed June 14, 2012. http://www.forbes.com/sites/iasonvelasco/2011/11/29/e-discovery-

in-the-cloud-not-as-simple-as-you-think/



## Legal Control Structures

Service Level Agreements

 Source of authority to resolve all issues and disputes between cloud provider and customer

-'If it's not in the contract, it's not part of the formal relationship'



# Issues with Cloud-SLAs

Limited availability of forensic data

- Burden of producing evidence is still with customer,
  - Regardless of third-party provider (in)action
  - Particularly for data spoliation



Barriers to Usefulness & Admissibility of Cloud-Based Evidence

- Authenticity
- Jurisdiction
- Third-Party Control



## Barriers to Usefulness & Admissibility of Cloud-Based Evidence

# Authenticity: critical gate for admitting evidence

- How to show data meets authenticity standards?
- "Testimony of a Witness with Knowledge"
- "Evidence About a Process or System"



## Barriers to Usefulness & Admissibility of Cloud-Based Evidence

## Jurisdiction: What laws prevail?

- Question of nexus
  - Does a datacenter constitute nexus?
- "Conflict of Laws"
- New concepts (for legal community) of broad distribution of data
  - -U.S. case law gives little direction



## Barriers to Usefulness & Admissibility of Cloud-Based Evidence

## Third-Party Control: Who's in charge?

• Reliance on one or more third party

- introduces legal complexity

- Knowledge & data process mapping in eDiscovery "planning" phrase can mitigate risk
  - Requires understanding of agreements/SLAs, contracts, policies (legal/organizational)
  - Requires data mapping and analysis (technical)
- Data Destruction?



UNIVERSITY of WASHINGTON Justifying Costs

# Quantifying value of forensically ready system •Reactive costs:

- Zubulake test
  - Seven factors to determine cost
- Cost of data spoliation penalties
  - Federal 'common law' of spoliation
- Third-Party Cloud Provider contract costs

#### VS.

### •Planned strategy:

 Organizational investment to ensure systems are forensically ready

# Future Work

#### Multidisciplinary research efforts:

- Authenticity, Jurisdictional, Third-Party Control legal processes for cloud-based forensics (ongoing)
  - more specific development
- Analyze legal eDiscovery requirements vs. appropriate technical controls for cloud-based systems
- Cloud SLA improvement
  - empirical research
  - guidelines for 'forensic ready SLAs'
- Analysis of forensic ready systems v. costs of litigation
- Educating legal professionals on digital forensics (ongoing)
- more

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## Forensic Readiness Book (Springer) Call for Chapters

- Part I The Problem (Editors)
  - Forensic Readiness models
  - Legal issues
  - Preservation and Authentication issues
  - Technical issues (timestamp issues, etc)
- Part II Current solutions
  - Engineered solutions (Fraunhofer and others)
     Peer-reviewed chapters current research.
- Part III Where we need to go (Editors)
  - Hardware and software forensic readiness
  - Network forensic readiness
  - Cloud forensic readiness Mobile forensic readiness
  - Digital Records forensic readiness
  - Need for research



# Importance of the Forensic Readiness Problem

- Absent thoughtful intervention the results will be:
  - A justice system subject to confusion,
  - Escalating growth in technology-related crimes,
  - Growing new liability for companies, individuals,
  - Decreasing trust in the economy/the "system",
  - A general halt to the progress of the Information.





### **Questions?**

## Barbara Endicott-Popovsky endicott@uw.edu

5<sup>th</sup> International Symposium "We shape our tools, and our tools shape us"



8 February 2013